



## USER MANUAL



THIS DOCUMENT CONTAINS VERY IMPORTANT SAFETY INSTRUCTIONS FOR  
END USER **THAT MUST BE HELD ON FILE PERMANENTLY FOR THEIR  
RECORDS ALONG WITH WARRANTY & SERVICE HISTORY DOCUMENT  
PRESENTED BY INSTALLER**

# IMPORTANT SAFETY INSTRUCTIONS

## Product Safety Disclaimer –

By reading this document about this mechanism/product you AGREE that you have both fully read and understood these conditions as they are written.

### WARNINGS:

- Do not operate before you have read all instructions and fully understood user's manual.
- Prior to installation, adequate structural strengthening must be provided as failure to do so, can result in damage to the equipment purchased or can result in serious personal injury.
- Never operate LoftRobe units while people, especially children or pets are nearby. Keep in mind that the operator or user is responsible for accidents or hazards occurring to people or their property.
- For users, do not exceed a maximum of 40 kilos when loading items in storage units. Exceeding this limit can result in damage to the equipment or can result in serious personal injury.
- This is not a toy. Risk of serious injury or death may occur when children climb on LoftRobe units. Refrain from placing toys on the LoftRobe unit which may encourage a child to climb/hang and as a result the equipment/ items may tip over on to the child.
- Do not stand under the LoftRobe unit or cross the LoftRobe unit when it is moving.
- Before operating unit into an up movement ensure that all items are safely placed within the unit, no items hanging out over the edges which could as a result cause damage or risk of serious injury.
- Wall panel controller installed in direct sight of unit which can be reached and at safety place, above 1.6m from ground to prevent children from touching it. Do not change this safety measurement as it could result into serious injury or a risk of death.
- Keep all documentation/instructions permanently after units have been installed.
- Do not use near water or outdoors unless the product has been specifically designed for this purpose.
- Protect and do not walk on any electrical leads/ cords being used to prevent risk of injury and damage.
- Use this product only for its intended purpose and only use attachments/accessories specified by the manufacturer. Relocating any parts/accessories such as TV or other equipment not specifically designed to support equipment may result in death or serious injury.

### ADDITIONAL WARNINGS:

- Wardrobe unit to be used only to store clothing and light dress accessories that can be placed securely in bottom tray.
- Manufacturers bespoke hangers supplied with units only to be used in LoftRobe wardrobe unit for safety purposes to avoid damage or personal injury. Utilizing other hangers will immediately void warranty.
- Television unit for use of television only as instructed by the manufacturer only.
- Do not operate the product if it is not operating normally or damaged in any way such as exposure to moist or water/ liquids. Immediately contact the installer/ dealer to arrange repair or return.
- Installer will safely leave product slightly open after fitting and instruct end user not to operate for 48 hours thus to allow unit fixtures to dry and units to adjust to room temperature. Do not operate before 48 hours as this can result in serious personal injury or damage to the equipment.
- LoftRobe Ltd products should not be operated by infirm persons or children under the age of 16 without supervision.

**WARNING - To reduce the risk of electric shock, fire or serious injury to persons: clean only with a dry cloth.**

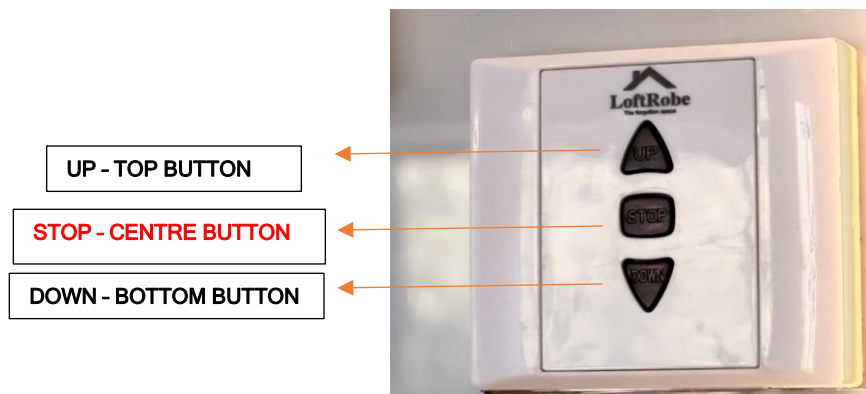


High voltage. Risk of electric shock.

# OPERATION

## **REMINDER: DO NOT OPERATE BEFORE 48 HOURS FROM PRODUCT INSTALL**

Installer will safely leave product slightly open after fitting and instruct end user not to operate for 48 hours thus to allow unit fixtures to dry and units to adjust to room temperature. Do not operate before 48 hours as this can result in serious personal injury or damage to the equipment.



1. Press the downward direction arrow key once, to move the Loftrobe in downward direction from position **a) closed** to position **b) open** which stops as the motor reaches its pre-set lower limit. **If you need to 'STOP' the unit from moving in a downward direction, press the 'STOP' button immediately (centre button).**

2. After the use of loftrobe press the upward arrow key (top button) on the wall panel controller to move the loftrobe in upward direction and stops as the motor reaches its pre-set upper limit.

# PRODUCT SERVICING INFORMATION

The manufacturer requires that **ALL** products supplied by LoftRobe Ltd are regular serviced by an approved LoftRobe Installer/dealer on a yearly basis from installation date of the product. For further technical information or support, kindly contact LoftRobe Ltd. Head Office.

## **LoftRobe Ltd accepts no liability/responsibility for damages and/or injury incurred by products that have:**

- Incurred by improper installation, use or negligence of their products resulting from disregard for maximum weight /size requirements specific to the installed product(s) by approved installers/ dealers.
- Not been serviced on a yearly basis from the date of installation

# WARRANTY

## Warranty Information

LoftRobe Ltd provides warranty for the mechanism you purchased for the period of **12 months** from the date of purchase, provided that it isn't used for unintended purposes. The warranty document **MUST** be filled out by the approved LoftRobe installer/ dealer who handled install and held by the end user for the duration of the products life for reference during servicing and in case of any repairs needed.

**The warranty does not cover the following:**

- Damages resulting from improper product use.
- Repairs carried out by unauthorized persons.
- Wear and tear incurred during natural operation.
- Damages caused by natural disasters/ events.
- Accidental damages caused by misuse or negligence.
- Damages caused by any electrical forces such as power cuts, surges etc.
- Damages caused by environmental work external to your LoftRobe unit mechanism.
- Additional items not supplied by LoftRobe Ltd although they may have been supplied together by the retailer.
- Any 3rd party software products controlling your mechanism.
- Warranty is provided only to the initial purchaser and null/void in case of any transfer of ownership.
- Compensation for loss of use of the product, and consequential loss of any kind.

**WARNING - The warranty offered for this product shall be annulled and void if the end user is in breach of our Terms of Service.**

Under the warranty, LoftRobe Ltd aims solve any issues as follows:

- By telephone or email support
- Carry out warranty repairs without delays when possible.
- Arrange visits to property by LoftRobe Ltd. or dealer install team or alternatively post replacement parts when possible, always subject to availability.
- Warranty period is respectively extended for the period of a repair.

This installer will provide customer with a Service History sheet that must be filled in by the approved LoftRobe installers/dealer who is performing the first required yearly service of this product.

**A copy of service history form, warranty form and user manual must be held on file by customer for future reference. Missing documents may delay or invalidate warranty claims**

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